The AFTD Education Conference uses the Swapcard app to facilitate a robust virtual experience for all attendees. You can access the app via the website (swapcard.com) or by downloading the app for your mobile device from the app store. These instructions will help set up your account, access sessions, and provide ways to interact with other attendees.

How to Log In
A Swapcard account was created for you when you registered for the Conference. When you receive an email from Swapcard click LET'S GET STARTED! to go to the conference login page. A window will pop up asking you to create a password for your account.

Please Note: If you don’t see this email in your mailbox, please check your spam. If you have forgotten your password after entering your email, click Send Me a Magic Link to receive an email to reset your password.

How to Edit Your Profile
There are two ways to access your profile.

1. On the left side of your screen next to your photo, click Edit.

2. From the drop-down on the upper-right corner of your screen, click My Profile.

Next, click Edit next to the information section you want to edit. You have the option to add or edit your:

- Personal information
- Biography
- Social media handles
- Contact details
- Company
Instructions

How to Access a Virtual Session

Go to the Agenda tab to see a list of the sessions and the times that they start. You can choose one breakout session in the morning and one in the afternoon. A countdown is displayed for a short time before each session starts.

As soon as a session begins, the video will start automatically. You can refresh the page if it does not. You can watch the video in full-screen mode or in a pop-out window.

How to Interact During a Session

With Live Discussion, you can chat with other attendees, ask questions to the speakers, and answer polls created by AFTD or the speakers.

- You can react and answer to other people’s messages.
- The live discussion is open during the session time. If you do not see it, click on the bubble on the bottom right to open it.
- Please note: You can delete a message you posted by clicking on the three dots next to it.

How to Connect with Other Attendees in a Chat Room

Use the top menu bar to access Chat Rooms. We have created three Chat Rooms to make it easier to connect with other attendees who will understand your experience with FTD.

- Persons Living with FTD
- Healthcare Professionals
- Spouses

We ask that all Chat Room participants show kindness and respect to others in the room.

How to Send a Connection Request to Another Attendee

Go to the attendee’s profile and click the Send Connection Request button. Remember to add a note to your connection request to introduce yourself and explain the reason for your request.

You can find a full list of your connections in My Event under My Networking.